



department for
culture, media
and sport

DCMS Sustainable Development Action Plan 2007-2010

June 2007

improving
the quality
of life for all

Our aim is to improve the quality of life for all through cultural and sporting activities, support the pursuit of excellence, and champion the tourism, creative and leisure industries.

DCMS Sustainable Development Action Plan 2007-2010

June 2007

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Foreword

by Shaun Woodward, DCMS Sustainable Development Minister



I am very pleased to introduce the Sustainable Development Action Plan 2007-2010 for the Department for Culture, Media and Sport.

DCMS is in a strong position to show leadership in engaging citizens in sustainable development. Our Taking Part survey shows that more than nine out of ten adults in England have participated in at least one form of cultural or sporting activity during the past twelve months. We can use this high level of engagement to explain the impact of climate change and other issues, and involve people in responding positively.

I wrote to all sixty three of the Department's sponsored bodies recently to ask how they contribute to the four shared priorities of the UK Strategy for Sustainable Development¹: Sustainable Consumption and Production; Climate Change and Energy; Natural Resource Protection and Environmental Enhancement; and Sustainable Communities. The responses I received confirmed that many are already doing outstanding work but of course there will always be new challenges to meet. This year we want to promote the best examples of good practice in these categories as part of our programme to support changes in people's behaviour, and help all our bodies strengthen their engagement in all areas.

DCMS's key contribution to sustainable development lies in learning and engagement. Museums, libraries, galleries, archives, arts organisations and the built and historic environments provide learning opportunities to people of all ages and backgrounds. Bodies in these sectors have been particularly effective in mounting events related to the environment, climate change and diversity. Broadcasters are also well placed to support both formal and informal learning.

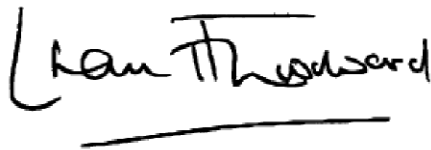
We are particularly keen to meet the challenges posed to the department by climate change. DCMS signed up this year to the Government Carbon Offsetting Fund for aviation emissions. We also want to make carbon offsetting simpler for our sectors. I am delighted that the National Endowment for Science, Technology and the Arts (NESTA) will support the initial development of Carbon Culture, a carbon offsetting scheme which I expect to see launched this summer. Arts Council England is currently piloting a toolkit so that even the smallest company in the arts sector can calculate its carbon footprint, and try to reduce it. Channel 4 and S4C are also looking at ways to reduce their carbon footprint, and the BBC has committed to reducing waste and energy use.

¹ The UK Government Sustainable Development strategy *Securing the Future* March 2005 (<http://www.sustainable-development.gov.uk/publications/uk-strategy/index.htm>)

Our sponsored bodies have been making headway in reviewing the sustainability of their activities. For example, the UK Film Council is developing a sustainability strategy applying both to itself as a strategic agency and to the UK film industry and UK film more broadly. The Commission for Architecture and the Built Environment (CABE), the government's advisor on architecture, urban design and public space has just completed a sustainability audit of its own activities and looked at its role in promoting sustainable development in the built environment sector. My colleague David Lammy followed this up recently by holding a very productive seminar with high level representatives of the built environment sector to explore the connections between culture, sustainable development and the built environment. We also supported the Royal Institute of British Architects touring exhibition, which challenged current ways of thinking, with a design for a new ecologically sound dwelling for the Prime Minister by senior pupils from a school in inner Manchester.

Our largest programme of work is of course the 2012 Olympic and Paralympic Games. We are closely engaged with the Olympic Delivery Authority, which has operational responsibility for building the Games' infrastructure, and the London 2012 Stakeholders in working towards a One Planet Olympics; and we are fully involved with the monitoring processes. More generally, the sports sector is increasingly beginning to realise its potential to promote sustainable development – Ipswich Town's excellent example of how to engage a whole community of fans is showcased below. Sport England has recently completed a sustainable development strategy and is putting the final touches to a practical guide to aid the sustainable design of sports facilities.

I want to do all I can to support DCMS's valuable work in sustainable development as we face the challenge of an ever changing world.

A handwritten signature in black ink that reads "Shaun Woodward". The signature is written in a cursive style with a large initial 'S' and a horizontal line underneath the name.

Shaun Woodward MP
Minister for Creative Industries and Tourism

Sustainable Development Action Plan 2007 – 2010

The Sustainable Development Action plan for 2007 covers the period between April 2007 and March 2010. We have moved to a process rolling over three years as this is more appropriate for sustainable development goals not generally achievable within one year. Reports on progress will be made to the Sustainable Development Commission every year. Progress reports will be available on the DCMS website, where other relevant documents can be found. Our sole Executive Agency, The Royal Parks, has published its own sustainable development strategy and will report to its own action plan.

DCMS will review priorities and actions annually. Our primary focus for 2007-08 is climate change² and its possible effects on our sectors. We consider this is a key area among the government's four shared priorities for us to explore in greater detail. The knowledge we gain this year will help to guide the development of plans for next year and beyond.

This year's targets are summarised at Annex A, and contribute towards our three high level Sustainable Development Action Plan priorities:

- To carry out a review of the contribution of the cultural and heritage sector to combat climate change.

This will inform the evidence base for us to develop policy and measure progress, including a measurement of our current (DCMS HQ + NDPB HQ) carbon footprint.

Output: An academic literature review on the effects of climate change on DCMS sectors and a report on our carbon footprint.

Relates to targets 7 and 9

- To lead the efforts of a key group of NDPBs to make the most of their significant potential to influence public responses to sustainable development issues, in particular climate change.

Output: A high level conference for all NDPBs to define our combined and separate approaches to sustainable development, and an invitation to each NDPB head to sign a declaration of action on climate change, which we will support and follow up.

Relates to targets 1 and 2

- To ensure that current policy development is consistent with wider government sustainable development priorities.

Outcome: As part of the current transformation of DCMS, we are considering how best to improve the evidence base for our policies. We will be examining the best method of ensuring that sustainable development priorities are considered and the quality of engagement assessed as part of this process over the coming year.

Relates to Target 3

² The four shared priorities of the UK SD strategy are: Sustainable Consumption and Production; Climate Change and Energy; Natural Resource Protection and Environmental Enhancement; and Sustainable Communities

Policies

Drawing on the findings of the Capability Review of DCMS, published in March, we are currently transforming the department. As part of our transformation programme, we will be looking at ways to strengthen our evidence base for policy making. We are also updating the guidance to policy makers on our intranet to include sustainable development considerations as part of impact assessments, and intend to develop a system of quality assurance to monitor this. Work under the transformation programme on making our relationships with our NDPBs as effective as possible will also be relevant.

Operations

Last year our operational performance was affected adversely because we were in the midst of a refurbishment process, which we have now nearly completed. The improvement in our departmental environmental performance in waste, energy and water use will be demonstrated most clearly in our returns to the Sustainable Operations in Government³ report for 2006-07 when this is published later this year. As it is highly likely that NDPBs will be required to provide similar information within the next three years, we have introduced a target (see target 12) for DCMS to offer guidance and support as required to enable our bodies to provide the data requested.

We are expecting to receive certification to ISO14001⁴ during 2007. Certification to this standard involves an annual audit of all operational functions and is dependent on demonstrating continuing operational improvement (see target 10). Monitoring of our Environmental Management System is led by our Sustainable Estates Manager in Procurement and Property services division. Our EMS covers the waste, energy and water use categories which were last year's operational targets; these will now be reported under the categories in Sustainable Operations in Government, as well as carbon emissions.

³ This report is compiled by the Sustainable Development Commission currently from data received from all government departments and executive agencies.

⁴ ISO14001 is an internationally recognised certification process which defines a complete and effective Environmental Management System, and proves that the organisation which holds this certificate meets specific environmental standards. The certification is reviewed annually by independent auditors.

People

We encourage our sponsored bodies to develop their own sustainable development activities tailored to suit their widely differing remits. Several have already demonstrated their commitment to progress by producing their own strategies or action plans:

Body	SD Strategy	SD Action Plan	Link
The Royal Parks	Yes	Yes	www.royalparks.gov.uk
Arts Council England	Yes	Yes	www.artscouncilengland.com
The Big Lottery Fund	Yes	In development	www.biglotteryfund.org.uk
The British Library	Environmental Policy	Integrated Transport Plan	www.bl.uk
English Heritage	Yes	Yes	www.english-heritage.org.uk
Horniman Museum	Yes	Yes	www.horniman.ac.uk
Museum of Science and Industry in Manchester	Yes	Yes	www.msim.org.uk
National Museum of Science and Industry	Yes	Yes	www.nmsi.ac.uk
National Maritime Museum	Energy efficiency strategy	Energy efficiency action plan	http://www.nmm.ac.uk/server/show/nav.00500600d
Sport England	Yes	In development	www.sportengland.org
Olympic Delivery Authority	Yes	In development	http://www.london2012.com/en/ourvision/ODA/

Embedding Sustainable Development: Progress so far

We initially produced a sustainable development strategy in March 2004. Our first Sustainable Development Action plan was published in February 2006 in response to the requirements of the UK Government's Sustainable Development Strategy⁵. The Government's aim is to enable all people to satisfy their basic needs and enjoy a better quality of life without compromising the quality of life of future generations. DCMS reflects this in the ways we go about achieving our aim "to improve quality of life for all, through cultural and sporting activities ... and to champion the tourism, creative and leisure industries". We want to improve the evidence base for our policies by fully embedding the principles of sustainable development. We consider that this process helps to add value and strengthen DCMS, supporting sound policy making, efficient operations and a productive partnership with our NDPBs by ensuring that a rounded approach is taken and economic, environmental and social aspects are considered.

UK Strategy Implementation

As part of our work to improve our evidence base over the coming year (target 3), the Sustainable Development Unit in Strategy Division will develop a process to ensure that the five principles for sustainable development (living within environmental limits; ensuring a strong healthy and just society; achieving a sustainable economy; promoting good governance and using sound science responsibly) are considered in achieving our departmental strategic priorities:

Children and Young People

We want to make sure that future generations enjoy the opportunity to play sports, visit cinemas, concerts, heritage sites, galleries and museums, live in well designed buildings, and we work with our NDPBs to achieve this. This year we aim to report how all our NDPBs adopt and promote sustainable development (see target 5) with the aim of sharing best practice and raising public awareness of how the five principles apply in practice. Several bodies are already making imaginative use of their influence in schools, as this example from the Design Council shows:

⁵ The UK Sustainable Development Strategy, Securing the Future, was published in 2005

Energy and Environment



Eco Design Challenge for Schools is a Design Council/ One NE project demonstrating how better design can have a positive impact on people’s lives and the environment.

Launched in January 2007, this project challenges year 8 pupils from 85 schools across North East England to map and then reduce their schools’ carbon and eco-footprints. The project supports the national curriculum, and makes real attempts to design and implement new systems and products that support a sustainable future. Part of the project involves designers working directly with schools, and provides important links for pupils with professional practice.

Delivery

We are keen that the efficient delivery of what our sectors offer contributes to sustainable development. For example, English Heritage is helping to fulfil their remit “to make the past part of the future” through developing a new website tool “*Climate Change and Your Home*”. This provides practical easy-to-use and authoritative advice to householders to help them understand the implications of climate change and energy efficiency for traditionally constructed buildings, so that they may make appropriate adaptations. Users will be able to select a picture of a home resembling their own, and click on any part of the picture to find out more about any particular point. The website is due to launch in late summer 2007.

ENGLISH HERITAGE
 ENGLISH HERITAGE
 CONSERVATION DEPARTMENT
CLIMATE CHANGE AND YOUR HOME

RAINFALL
 The seasonal patterns will change. In the north west, winter rainfall will increase substantially but summers are likely to be much drier (perhaps one summer in 10 will have less than a quarter of the 1981-2010 average rainfall). Snow is likely to disappear almost entirely.
 Extreme conditions will also change. For example, winters as heavy (and they currently occur only once every 50 years) will be much stronger, or winter the 50-year return rainfall may increase from 60mm per day to 80mm per day. In summer the projections suggest that extreme rainfalls will become a little less common, and much less strong. 2-year return rainfalls about the only 10% as strong as in 1981-2010. In Autumn, the 2-year return events will be 15% less strong.

INFORMATION WATER COLLECTION
 It may be necessary to introduce new information water collection systems to reduce the amount of a domestic drainage system. Water bills are also a useful means of showing water usage through 00:00

SUFFICIENT HOT WATER
 If all else fails (check return this for further development) consider heating systems, and make changes 00:00

Click over the picture to see the effects of changing temperature on your house. Click to get more information.

Communities

The development of sustainable communities is another of our strategic priorities⁶ and this applies across the range of sectors we work with. Our objective to increase participation, for example through the reintroduction of free admission to national museums and galleries, contributes to a just society where these activities are open to all.

High quality built environments, including well-designed public spaces, support sustainable communities, and CABE contributes particularly strongly to sustainable place-making.

Our lottery distributors support communities and help them play their part in promoting sustainable development principles through the projects they fund. Over this past year, the Lottery Distributors Sustainability group has been examining ways of mainstreaming sustainable development considerations in applications for awards.

The Big Lottery Fund

Living Landmarks was launched in June 2005, to allow communities – individuals, residents and businesses – to identify their priorities for change and apply for a slice of the £140 million funding for projects that will have a real impact and meet locally identified need. Across the UK, woodlands, waterways, cycle bridges, parks, buildings, open public spaces – projects that enhance the natural and built environments – are set to benefit. Under the **Living Landmarks** funding stream, the final **23 projects** have applied for a small number of grants of between £10 million and £25 million. A programme committee that includes members with experience in architecture, regeneration and the environment will make decisions on who gets the grants this autumn.

Plus – Living Landmarks: The People's Millions The Inspired project at Science Museum Swindon is one of six schemes vying to win a single award of between £25 million and £50 million, with the public deciding the eventual winner in a televised vote on ITV. This unique £64 million world-class attraction is designed to be environmentally friendly with energy provided by renewables and a super-insulated structure, and a sympathetic design blending in with the surrounding landscape.



⁶ Increase and broaden the impact of culture and sport, to enrich individual lives, strengthen communities and improve the places where people live, now and for future generations

Together with the National Lottery distributing bodies, we have committed over £1 billion to the development of sports facilities. Our community sport programmes increase the quantity and quality of sporting opportunities all across the country. Communities brought together by sport also have the potential to take forward projects which contribute to sustainable development, as Ipswich Town's example shows:

Ipswich Town – The UK's First Ever Carbon Neutral Football Club!

Called 'Save Your Energy for the Blues', this innovative scheme is supported by the Climate Challenge Fund, Ipswich Borough Council as part of the CRed Suffolk Partnership, E.ON and the Ipswich Town Football Club.

The aims of the project are:

- for ITFC fans to realise the importance of climate change in their daily lives
- for fans to make energy efficiency and carbon reduction pledges (e.g. transport) on the project website www.saveyourenergyfortheblues.co.uk
- that the fans' pledges will match the 3,200 tonnes of carbon dioxide that the Club generates over the course of a season



There are numerous examples of how arts based interventions are building community cohesion; many through lottery funding distributed via the Arts Council. Arts Council England also has an agreement with the Department for Communities and Local Government to shape policies and programmes to embed culture in sustainable communities.

Economy

Progress towards sustainable development will not be possible without the support of a sustainable economy, another departmental strategic priority⁷.

In 2005, the UK tourism industry was estimated to have generated £85 billion for the UK economy. This year we will be carrying out a wide-ranging consultation exercise on the sustainable tourism framework to inform the development of a set of sustainability indicators to be available in 2008.

Our NDPBs also play a role in promoting sustainable economic growth in other areas of the creative economy. The British Library's Business and Intellectual Property centre provides access to free information on business development; the Design Council provides the *Designing Demand* business support programme, a design-led innovation service to improve productivity and growth being rolled out across the UK targeting 6,500 Small and Medium sized Enterprises by 2010; and NESTA's *Future Innovators* programme provides funding for innovative projects:



⁷ Maximise the contribution that the tourism, creative and leisure industries make to the economy

The Lowestoft Energy Challenge

From September 2007, local students from Poplars Primary School, The Denes High School and Lowestoft College will set themselves up as environmental energy consultants for their school or college. They will take part in the year round Lowestoft Energy Challenge, a joint initiative which forms part of both the Make Your Mark: Change Lives campaign and NESTA's new Future Innovators programme and Innovation Challenges.

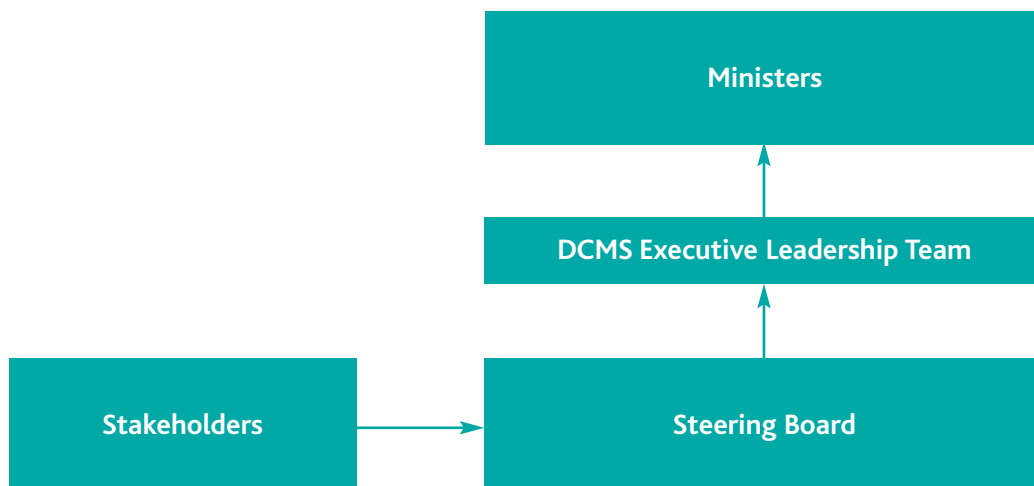
Lowestoft is part of a regional hub for the renewable energy industry in the East of England and it is expected to be a significant growth area for the local economy. The Lowestoft Energy Challenge will raise awareness amongst young people (the future workforce) of local careers and business opportunities in the renewable energy industry. For example, Orbis Energy, a regeneration project designed to stimulate the development of the offshore renewable energy sector, is expected to open its doors in Lowestoft in 2008. Many local businesses and organisations have already lent their support.

2012 Olympic and Paralympic Games

In preparing for the 2012 Games, DCMS will continue to monitor the sustainability elements. Details of progress will be reported by the relevant Olympic bodies, with further details available on the London 2012 web-site. With our Olympic partners, we have also introduced a wholly independent Assurance body, the Commission for Sustainable London 2012, who will be reporting regularly on progress up to and beyond 2012.

Governance and Monitoring

Governance of the action plan and targets extends as follows:



Our Steering Board is made up of DCMS Director Strategy, Director Culture, Director Government Olympic Executive, Head of Sustainable Development Unit and external members, including one drawn from an NDPB.

The Steering Board oversees the development of the draft plan before it goes to the DCMS Executive Leadership team and Ministers for final approval. After publication the Steering Board meets as required throughout the year to check on progress against the targets and to discuss future actions.

Our key Stakeholders are consulted as appropriate at varying stages, and include:

- DCMS SD Forum, a group drawn from our Non Departmental Public Bodies which meets about four times a year to share information and best practice and report progress on sustainable development in our bodies; the Forum is chaired by the DCMS Director Strategy.
- Environmental Champions, a group of staff volunteers who help inform colleagues and aid the implementation of the Environmental Management System (EMS); they meet the Sustainable Estates Manager once a month, and are represented on the EMS Steering Group;
- Strategy Division staff, who advise as required on economic, statistical, horizon scanning, research and project management aspects
- Property and Procurement Division staff, including the Sustainable Estates Manager, who leads on the implementation of the EMS, and the Sustainable Procurement Manager, who is responsible for rolling out sustainable procurement principles to our NDPBs
- Sponsor and policy division staff, who are in frequent direct contact with our NDPBs
- Boards of Trustees of NDPBs

- Sustainable Development Commission (SDC), who are the Government's independent watchdog for sustainable development and report on the plans progress for all Government departments. They advise on the development and implementation of the Plan;
- Department for the Environment, Food and Rural Affairs(DEFRA), the Government department leading on sustainable development who are responsible for developing overall sustainable development policies;
- The Carbon Trust, an independent government supported body which helps the public sector cut carbon emissions and supports the development of low carbon technologies. They advise us on how to reduce our carbon emissions.

Our monitoring arrangements are:

Lead	Action	Recipient	Timing	Start Date
Environmental Champions	Report on EMS progress	Head of Sustainable Development Unit	Monthly	June 2007
DCMS Procurement Manager	Report on progress of sustainable procurement mechanisms	Head of Sustainable Development Unit	Quarterly	June 2007
Head of Sustainable Development Unit	Report on progress against targets	DCMS Steering Board	Every 6 months	October 2007
Head of Sustainable Development Unit	Report on progress against targets	DCMS SD Forum	Quarterly	October 2007
Head of Sustainable Development Unit	Report on progress against targets	Sustainable Development Commission	Annually, or as requested	April 2008

The Head of the Sustainable Development Unit is responsible for day to day implementation of the plan.

Annex A: Targets

DCMS SUSTAINABLE DEVELOPMENT ACTION PLAN

Targets April 2007 – March 2010

Policies					
	Target	Shared Priorities	Measure	Timescale	Lead
1	Engage senior management and policy makers in taking action on sustainable development in accordance with the aims of the DCMS Sustainable Development Action Plan and the UK Strategy	Sustainable Consumption and Production; Climate Change and Energy; Sustainable Communities; Natural Resource Protection and Environmental Enhancement	Hold conference/ seminar to help senior management and policy makers to define how a sustainable development approach adds value to the work of DCMS and the bodies in our sectors	Short – by February 2008	Head of Sustainable Development Unit
2	Invite CEOs of NDPBs to make a joint declaration of action on climate change	Climate Change and Energy	Signed declaration from each sector; with DCMS to follow-up and support action	Short – by February 2008	Head of Sustainable Development Unit
3	To examine how best to improve our evidence base by the inclusion of sustainable development principles	Sustainable Consumption and Production; Sustainable Communities;	To be decided	Short – by end of 4th qtr FY007-2008	Director Strategy
4	All Non Departmental Public Bodies to be encouraged to produce plans that demonstrate their contribution to sustainable development principles	Sustainable Consumption and Production; Climate Change and Energy; Sustainable Communities; Natural Resource Protection and Environmental Enhancement	a. Plans available for each NDPB, either internally or externally b. dedicated area of DCMS website displaying examples and guidance c. DCMS to hold instructive workshop(s) to guide production of plans/statements on sustainable development actions	Short – by end of 4th qtr FY2007-2008	Head of Sustainable Development Unit

Policies					
	Target	Shared Priorities	Measure	Timescale	Lead
5	DCMS to collate examples of current work on sustainable development to contribute to sharing best practice and raising public awareness	Sustainable Consumption and Production; Climate Change and Energy; Sustainable Communities; Natural Resource Protection and Environmental Enhancement	Case studies published and/or put on DCMS website	Long – ongoing	Head of Sustainable Unit
People					
	Target	Shared Priorities	Measure	Timescale	Lead
6	Each Environmental Champion to be trained to undertake a presentation to colleagues on how to contribute to the Environmental Management System	Sustainable Consumption and Production; Climate Change and Energy; Sustainable Communities; Natural Resource Protection and Environmental Enhancement	Report from each Champion to confirm all staff have been informed, and training record completed	Short – by end of 3rd qtr FY 2007-2008	Sustainable Estates Manager
7	DCMS to carry out a carbon footprinting exercise for ourselves and (initially) our larger NDPBs as the starting point of a process to reduce the carbon emissions we create	Climate Change and Energy; Natural Resource Protection and Environmental Enhancement	a. Report and benchmarks produced b. Toolkit for calculating carbon emissions rolled out to all NDPBs	Short – by end of 3rd qtr FY 2007-2008	Head of Sustainable Development Unit
8	All NDPBs to nominate high level sustainable development representatives to act as contact points for each other and the public	Sustainable Communities;	Name of representative received by DCMS	Short – by end of July 2007	Individual NDPBs
9	A review of NDPBs current primary activity to mitigate and/or adapt to the effect of climate change on their business (including their work to influence the public)	Sustainable Consumption and Production; Climate Change and Energy; Sustainable Communities; Natural Resource Protection and Environmental Enhancement	Published report	Short – by end of 3rd qtr FY 2007-2008	Head of Sustainable Development Unit

Operations					
	Target	Shared Priorities	Measure	Timescale	Lead
10	DCMS EMS certified to to ISO14001	Sustainable Consumption and Production; Climate Change and Energy; Sustainable Communities; Natural Resource Protection and Environmental Enhancement	Certificate awarded	Short – by end July 2007	DCMS Sustainable Estates Manager
11	DCMS to achieve at least level 2 in all aspects of sustainable procurement	Sustainable Consumption and Production	Demonstrable progress in place, according to the flexible framework	Long – by end of 3rd qtr FY2009-2010	DCMS Procurement Manager
12	DCMS to offer guidance and support to NDPBs to institute collection mechanisms to capture operational data in line with Sustainable Operations in Government report	Sustainable Consumption and Production; Climate Change and Energy; Natural Resource Protection and Environmental Enhancement	DCMS to hold workshop(s) for NDPBs to identify key needs/challenges	Medium – by end of 4th qtr FY2008-2009	Head of Sustainable Development Unit
2012 Olympic and Paralympic Games					
	Target	Shared Priorities	Measure	Timescale	Lead
13	DCMS to work with Olympic Delivery Authority, LOCOG and other London 2012 Stakeholders to deliver sustainable games and and legacy	Sustainable Consumption and Production; Climate Change and Energy; Sustainable Communities; Natural Resource Protection and Environmental Enhancement – linked to Olympic themes of Climate Change: Waste; Biodiversity; Inclusion: and Healthy Living	Continued development according to sustainable development principles; next milestone production of London 2012 sustainability plan in the autumn of 2007	Ongoing to 2012 and beyond	Government Olympic Executive
The Royal Parks Agency					
	Target	Shared Priorities	Measure	Timescale	Lead
14	DCMS to support The Royal Parks in meeting the targets of its sustainable development action plan	Sustainable Consumption and Production; Climate Change and Energy; Sustainable Communities; Natural Resource Protection and Environmental Enhancement	Demonstrable progress against targets	Ongoing: 2006 – 4th qtr 2009	Head of Sustainable Unit

Photo credits

PAGE 9: DESIGN COUNCIL

PAGE 9: ENGLISH HERITAGE

PAGE 10: NMSI SWINDON

PAGE 11: IPSWICH TOWN FOOTBALL CLUB

PAGE 12: LOWESTOFT JOURNAL

We can also provide documents
to meet the specific requirements
of people with disabilities.
Please call 020 7211 6200 or
email enquiries@culture.gov.uk



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