

Local Authority	Proportion of households resident in the area of the authority (either within or outside the administrative area of the authority) within the following distances of a static service point		Aggregate library opening hours per 1,000 population for all libraries (2)	Number of libraries open for more than 10 hours a week that have internet access and on-line catalogues (3)	Number of electronic workstations available to users per 10,000 population (4)	
	1 mile (1a) %	2 miles (1b) %				
LONDON						
City of London	100.0		**	1,204	100	86
INNER LONDON						
Camden	100.0		**	124	100	14
Greenwich	98.4		**	110	100	6
Hackney	100.0		**	101	100	6
Hammersmith & Fulham	99.1		**	90	100	5
Islington	100.0		**	117	100	6
Kensington & Chelsea	100.0		**	91	100	6
Lambeth	94.0		**	74	100	6
Lewisham	96.9		**	88	100	5
Southwark	100.0		**	107	100	5
Tower Hamlets	100.0		**	125	100	10
Wandsworth	99.8		**	120	100	10
Westminster	100.0		**	146	100	7
TOTAL INNER LONDON	98.9		**	108	100	7
OUTER LONDON						
Barking & Dagenham	100.0		**	122	100	11
Barnet	96.8		**	109	100	7
Bexley	96.0		**	116	100	7
Brent	99.3		**	106	100	6
Bromley	81.7		**	114	100	6
Croydon	91.3		**	88	100	6
Ealing	96.9		**	94	100	6
Enfield	94.9		**	110	100	7
Haringey	100.0		**	136	100	8
Harrow	98.5		**	133	100	7
Havering	88.8		**	107	100	6
Hillingdon	96.1		**	136	100	8
Hounslow	99.8		**	107	100	4
Kingston-upon-Thames	94.4		**	97	100	5
Merton	99.7		**	86	100	6
Newham	99.5		**	102	100	5
Redbridge	93.8		**	99	100	6
Richmond-upon-Thames	99.5		**	124	100	8
Sutton	95.2		**	134	100	6
Waltham Forest	99.7		**	142	100	6
TOTAL OUTER LONDON	95.6		**	112	100	6
METROPOLITAN DISTRICTS						
GREATER MANCHESTER						
Bolton	85.1	100.0		113	100	9
Bury	88.1	100.0		136	100	6
Manchester	98.0	100.0		119	100	12
Oldham	94.6	99.9		128	100	5
Rochdale	90.8	100.0		136	100	6
Salford	98.2	100.0		129	100	8
Stockport	92.4	100.0		125	100	6
Tameside	91.1	100.0		145	100	9
Trafford	92.4	99.9		175	100	8
Wigan	73.8	99.5		114	100	6
MERSEYSIDE						
Knowsley	87.7	100.0		114	100	8
Liverpool	97.6	100.0		125	100	7
St Helens	89.5	100.0		148	100	6
Sefton	85.7	99.2		100	100	6
Wirral	96.6	100.0		148	100	14
SOUTH YORKSHIRE						
Barnsley	80.0	98.0		140	100	8
Doncaster	84.0	96.9		186	100	12
Rotherham	70.2	94.5		144	100	7
Sheffield	87.6	98.8		108	100	6
TYNE & WEAR						
Gateshead	93.0	99.7		238	100	9
Newcastle-upon-Tyne	95.4	100.0		140	100	11
North Tyneside	94.3	100.0		150	100	7
South Tyneside	89.8	100.0		109	100	6
Sunderland	93.3	100.0		140	100	9
WEST MIDLANDS						
Birmingham	92.3	100.0		78	100	7
Coventry	95.2	99.9		149	100	6
Dudley	89.9	100.0		114	100	11
Sandwell	97.9	100.0		128	100	9
Solihull	78.3	98.6		125	100	8
Walsall	94.9	100.0		142	100	7
Wolverhampton	99.2	100.0		166	100	6
WEST YORKSHIRE						
Bradford	86.0	96.7		109	100	6
Calderdale	93.7	99.6		188	100	10
Kirklees	66.8	99.6		121	100	6
Leeds	90.1	98.2		129	100	7
Wakefield	87.2	99.6		141	100	10
TOTAL METROPOLITAN DISTRICTS	89.6	99.3		129	100	8

PUBLIC LIBRARY SERVICE STANDARDS

Percentage of book requests supplied within			Visits	Public Library User Survey (PLUS)		Books, electronic and other acquisitions		Number of standards passed out of ten (11)	Local Authority
7 days (5a)	15 days (5b)	30 days (5c)	Visits per 1,000 population (6)	Overall adult user satisfaction (7)	Overall children user satisfaction (8)	Acquisitions per 1,000 Population (9)	Time taken to replenish the lending stock on open access or available for Loan (10)		
%	%	%		%	%		Years		
57	75	89	81,074	95	89	2,215	10.6	9	LONDON City of London
58	72	86	9,063	85	69	274	6.4	7	INNER LONDON Camden
74	89	94	5,723	83	67	215	9.9	3	Greenwich
66	77	86	6,561	82	56	196	7.2	4	Hackney
54	68	76	5,865	87	73	125	10.7	{1}	Hammersmith & Fulham
62	77	87	8,215	86	73	328	5.4	7	Islington
58	76	84	6,753	87	99	159	8.0	4	Kensington & Chelsea
44	72	85	4,799	81	99	153	5.3	4	Lambeth
58	71	85	6,251	83	82	463	3.9	5	Lewisham
47	58	69	7,009	86	57	238	6.4	4	Southwark
63	73	83	7,567	88	62	313	5.9	5	Tower Hamlets
65	77	88	9,902	90	77	312	6.2	8	Wandsworth
61	75	87	11,457	89	75	365	5.5	8	Westminster
61	75	86	7,477	**	**	266	6.2		TOTAL INNER LONDON
51	72	85	6,693	85	99	348	7.1	6	OUTER LONDON Barking & Dagenham
58	71	83	8,443	88	87	333	5.0	5	Barnet
65	75	86	6,297	94	74	263	3.8	6	Bexley
68	79	88	7,142	86	68	141	8.4	4	Brent
68	79	87	6,754	92	88	223	7.7	5	Bromley
54	66	83	6,828	92	86	289	4.7	5	Croydon
64	73	86	4,755	82	80	236	7.3	5	Ealing
73	82	92	6,073	89	75	256	6.1	5	Enfield
66	77	88	9,842	86	69	299	5.3	8	Haringey
64	80	92	8,817	91	86	333	5.7	9	Harrow
61	77	88	8,635	90	99	241	5.4	7	Havering
79	88	94	6,517	91	70	287	6.1	{6}	Hillingdon
62	73	85	8,216	90	85	260	7.8	5	Hounslow
59	75	87	4,794	84	73	171	9.0	2	Kingston-upon-Thames
63	74	92	4,903	83	81	504	3.8	7	Merton
53	63	72	8,263	80	55	241	5.0	4	Newham
65	77	88	8,320	89	84	189	10.1	{4}	Redbridge
72	82	91	7,913	94	84	352	4.4	8	Richmond-upon-Thames
52	71	85	7,291	93	79	251	8.1	6	Sutton
55	76	90	6,990	80	77	210	6.4	7	Waltham Forest
64	76	87	7,186	**	**	269	6.0		TOTAL OUTER LONDON
									METROPOLITAN DISTRICTS
									GREATER MANCHESTER
64	78	91	5,910	95	77	188	6.4	7	Bolton
66	86	96	4,473	95	79	198	8.3	7	Bury
70	79	89	6,821	93	86	226	6.9	7	Manchester
64	78	91	5,230	95	76	518	2.9	7	Oldham
52	73	91	3,862	95	**	233	6.5	8	Rochdale
53	71	93	4,056	95	90	258	4.2	9	Salford
68	81	91	4,711	94	76	242	5.1	7	Stockport
69	81	92	5,553	95	80	238	5.4	9	Tameside
68	82	91	5,677	92	89	122	12.0	6	Trafford
69	79	89	3,721	94	87	242	5.1	8	Wigan
									MERSEYSIDE
73	83	89	5,282	96	89	236	5.9	8	Knowsley
61	74	85	5,232	93	85	227	6.9	6	Liverpool
67	78	89	5,586	95	79	252	7.7	8	St Helens
62	70	78	5,144	95	73	265	6.1	{5}	Sefton
57	72	85	5,833	96	91	123	13.6	7	Wirral
									SOUTH YORKSHIRE
62	78	85	4,289	95	88	235	5.4	{8}	Barnsley
78	86	93	5,895	95	91	195	6.8	{6}	Doncaster
58	77	91	5,152	94	71	219	5.4	7	Rotherham
68	84	93	5,401	93	77	227	5.9	6	Sheffield
									TYNE & WEAR
72	82	94	7,340	93	88	238	5.5	9	Gateshead
64	72	82	7,587	94	87	226	6.7	9	Newcastle-upon-Tyne
75	81	87	5,868	92	86	270	5.7	8	North Tyneside
44	60	75	6,618	95	99	237	6.7	8	South Tyneside
53	79	96	4,836	93	77	177	8.0	6	Sunderland
									WEST MIDLANDS
78	84	91	4,193	91	84	216	6.9	6	Birmingham
55	75	87	6,936	91	81	226	5.5	9	Coventry
76	84	90	5,081	94	78	172	10.5	6	Dudley
60	74	88	5,280	93	84	181	8.4	6	Sandwell
62	77	87	5,698	93	91	179	11.7	4	Solihull
59	72	85	7,092	94	89	303	5.5	10	Walsall
56	80	89	4,855	93	81	346	5.9	8	Wolverhampton
									WEST YORKSHIRE
53	74	87	3,919	84	83	113	7.1	{4}	Bradford
55	82	94	4,906	91	85	219	6.9	7	Calderdale
66	79	86	5,279	93	93	311	3.9	7	Kirklees
62	76	87	5,695	90	78	213	5.5	6	Leeds
73	80	86	4,913	93	92	142	9.1	6	Wakefield
67	79	89	5,303	**	**	223	6.4		TOTAL METROPOLITAN DISTRICTS

Notes

{ } denotes that PLSS1 is not met through static provision, however the authority has demonstrated that if mobile provision is included the BVPI would be met. The number shown is the actual number of standards passed without mobiles being taken into account. For PLSS 5 all three parts must be passed to meet this standard.

Local Authority	Proportion of households resident in the area of the authority (either within or outside the administrative area of the authority) within the following distances of a static service point		Aggregate library opening hours per 1,000 population for all libraries (2)	Number of libraries open for more than 10 hours a week that have internet access and on-line catalogues (3)	Number of electronic workstations available to users per 10,000 population (4)
	1 mile (1a) %	2 miles (1b) %			
UNITARY AUTHORITIES					
Bath & North East Somerset	64.7	85.7	82	100	4
Blackburn with Darwen	81.7	97.1	115	100	9
Blackpool	91.4	100.0	116	100	8
Bournemouth	97.9	100.0	136	100	11
Bracknell Forest	92.5	98.9	149	100	6
Brighton & Hove	92.1	100.0	90	100	7
Bristol	97.7	100.0	119	100	6
Darlington	50.1	87.0	63	100	4
Derby	76.5	98.6	104	100	6
East Riding of Yorkshire	65.4	77.0	122	100	8
Halton	61.6	98.1	89	100	8
Hartlepool	92.7	99.1	205	100	7
Herefordshire	44.3	62.0	115	100	7
Isle of Wight	68.3	89.0	142	100	7
Kingston-upon-Hull	87.8	100.0	130	100	7
Leicester	99.4	100.0	160	100	6
Luton	89.3	100.0	90	100	6
Medway	87.5	96.0	133	100	6
Middlesbrough	98.7	100.0	160	100	10
Milton Keynes	40.6	91.0	76	100	3
North East Lincolnshire	88.8	98.3	130	100	7
North Lincolnshire	71.5	78.5	119	100	6
North Somerset	77.7	94.9	125	100	5
Nottingham	99.1	100.0	126	100	7
Peterborough	73.9	94.8	127	100	7
Plymouth	92.7	100.0	128	100	5
Poole	88.7	99.7	150	100	7
Portsmouth	94.2	100.0	111	100	5
Reading	88.1	100.0	98	100	6
Redcar & Cleveland	86.3	98.8	203	100	13
Rutland	52.2	61.3	173	100	7
Slough	79.6	99.6	73	100	8
South Gloucestershire	75.5	90.7	107	100	6
Southampton	96.2	100.0	103	100	7
Southend	91.7	100.0	105	100	4
Stockton-on-Tees	87.9	97.4	152	100	6
Stoke-on-Trent	72.8	96.9	114	100	7
Swindon	90.8	98.4	133	100	9
Telford & Wrekin	80.2	96.1	124	100	6
Thurrock	88.9	99.3	139	100	10
Torbay	66.4	99.1	75	100	7
Warrington	86.1	99.3	114	100	6
West Berkshire	58.8	81.0	101	100	6
Windsor & Maidenhead	82.0	97.5	125	100	7
Wokingham	72.3	91.8	84	100	7
York	90.8	97.2	108	100	7
TOTAL UNITARY AUTHORITIES	82.2	95.2	119	100	7
ENGLISH COUNTIES					
Bedfordshire	**	81.4	89	100	4
Buckinghamshire	**	87.2	123	100	5
Cambridgeshire	**	80.4	105	100	8
Cheshire	**	89.5	104	100	5
Cornwall	**	66.2	120	100	4
Cumbria	**	80.1	158	100	6
Derbyshire	**	85.8	132	100	6
Devon	**	74.4	126	100	5
Dorset	**	82.0	142	100	5
Durham	**	90.1	169	100	7
East Sussex	**	86.3	94	100	6
Essex	**	88.2	110	100	3
Gloucestershire	**	85.3	115	100	5
Hampshire	**	85.7	90	100	5
Hertfordshire	**	93.4	116	100	4
Kent	**	90.6	132	100	6
Lancashire	**	94.0	126	100	8
Leicestershire	**	91.1	147	100	6
Lincolnshire	**	73.1	131	100	5
Norfolk	**	68.7	118	100	6
North Yorkshire	**	70.2	128	100	6
Northamptonshire	**	85.8	127	100	6
Northumberland	**	83.8	142	100	6
Nottinghamshire	**	94.3	149	100	7
Oxfordshire	**	83.2	120	100	4
Shropshire	**	71.5	142	100	8
Somerset	**	74.3	112	100	6
Staffordshire	**	85.8	123	100	6
Suffolk	**	77.6	131	100	7
Surrey	**	90.4	90	100	4
Warwickshire	**	86.2	105	100	5
West Sussex	**	84.3	99	100	5
Wiltshire	**	77.3	126	100	3
Worcestershire	**	83.2	85	100	6
TOTAL ENGLISH COUNTIES	**	84.2	119	100	6
TOTAL ENGLAND	89.2	90.2	120	100	6

PUBLIC LIBRARY SERVICE STANDARDS

Percentage of book requests supplied within			Visits	Public Library User Survey (PLUS)		Books, electronic and other acquisitions		Number of standards passed out of ten (11)	Local Authority
7 days (5a)	15 days (5b)	30 days (5c)	Visits per 1,000 population (6)	Overall adult user satisfaction (7)	Overall children user satisfaction (8)	Acquisitions per 1,000 Population (9)	Time taken to replenish the lending stock on open access or available for Loan (10)		
%	%	%		%	%		Years		
49	76	89	4,912	88	87	201	6.6	3	UNITARY AUTHORITIES
55	76	91	8,448	96	94	363	4.0	{8}	Bath & North East Somerset
46	70	85	5,555	94	90	229	4.5	7	Blackburn with Darwen
64	76	91	6,492	93	87	274	6.8	8	Blackpool
82	89	91	4,831	93	97	230	5.3	8	Bournemouth
50	70	84	6,249	88	77	191	7.8	8	Bracknell Forest
26	66	86	5,185	92	83	107	9.8	4	Brighton & Hove
58	79	91	4,472	95	93	188	4.4	4	Bristol
66	83	92	5,584	89	77	215	4.9	{5}	Darlington
77	86	94	3,227	94	90	199	7.6	5	Derby
52	70	85	4,795	97	93	271	4.6	6	East Riding of Yorkshire
47	71	86	6,572	95	66	306	5.6	{7}	Halton
51	70	86	4,710	90	76	148	5.9	8	Hartlepool
76	85	92	6,590	91	88	257	6.2	4	Herefordshire
65	76	88	4,312	90	84	211	7.4	8	Isle of Wight
57	77	89	6,976	90	70	340	4.5	6	Kingston-upon-Hull
71	80	89	5,958	89	98	241	4.8	8	Leicester
88	97	100	4,005	94	90	219	6.6	7	Luton
64	73	82	4,467	96	81	301	6.2	{8}	Medway
53	76	88	5,815	93	75	185	6.8	8	Middlesbrough
62	78	87	4,727	96	89	271	5.3	2	Milton Keynes
67	78	89	2,819	93	92	198	6.8	9	North East Lincolnshire
60	77	88	4,907	88	74	274	4.7	5	North Lincolnshire
62	88	93	5,060	89	87	197	11.4	{4}	North Somerset
53	74	87	7,911	91	85	287	5.2	5	Nottingham
73	82	91	5,269	93	79	217	5.3	{7}	Peterborough
62	75	88	6,789	94	82	260	5.5	7	Plymouth
59	72	88	6,007	94	79	186	9.0	10	Poole
53	73	89	4,982	91	85	193	7.8	5	Portsmouth
67	76	87	6,429	95	90	274	5.2	5	Reading
53	70	85	5,450	95	78	219	5.4	{9}	Redcar & Cleveland
58	78	91	5,212	90	79	230	8.2	8	Rutland
48	82	92	4,293	93	88	161	6.2	6	Slough
74	84	94	6,221	95	73	271	5.4	{4}	South Gloucestershire
58	80	90	6,332	95	94	207	11.0	7	Southampton
70	81	89	5,240	95	79	224	6.2	6	Southend
71	87	100	3,746	95	76	177	5.9	9	Stockton-on-Tees
73	85	94	6,319	91	72	222	5.6	{5}	Stoke-on-Trent
69	81	90	4,804	94	80	196	5.3	8	Swindon
50	81	89	6,432	94	99	337	4.2	{6}	Telford & Wrekin
61	81	92	4,517	94	90	241	5.3	10	Thurrock
71	83	92	4,532	95	80	200	7.0	7	Torbay
62	76	89	3,894	95	94	222	4.4	5	Warrington
51	76	88	5,329	91	73	215	6.6	7	West Berkshire
65	77	85	3,633	92	95	182	8.5	{4}	Windsor & Maidenhead
60	75	88	4,716	92	**	182	5.7	4	Wokingham
62	79	90	5,256	**	**	222	6.2	5	York
									TOTAL UNITARY AUTHORITIES
									ENGLISH COUNTIES
70	80	89	4,044	94	97	223	5.0	6	Bedfordshire
49	76	90	6,788	92	85	372	3.3	6	Buckinghamshire
63	75	87	4,376	92	76	173	6.1	5	Cambridgeshire
70	84	92	5,182	94	73	293	5.3	6	Cheshire
59	78	87	6,287	93	88	167	6.9	{3}	Cornwall
50	71	88	5,591	94	89	248	6.1	9	Cumbria
56	77	88	4,850	94	92	263	4.6	9	Derbyshire
76	86	93	5,284	92	79	236	5.4	6	Devon
64	78	90	6,378	94	93	246	5.4	{7}	Dorset
61	75	89	4,867	97	74	220	4.4	8	Durham
60	77	85	5,452	89	93	227	6.6	7	East Sussex
55	79	87	6,464	92	74	257	5.5	5	Essex
44	73	84	5,192	93	90	213	4.5	4	Gloucestershire
57	79	90	5,509	93	90	206	5.9	5	Hampshire
74	84	92	5,058	92	75	244	5.2	5	Hertfordshire
65	81	90	5,355	91	72	203	6.2	6	Kent
64	85	94	6,162	94	88	230	5.6	8	Lancashire
61	77	88	4,984	95	72	180	5.7	7	Leicestershire
77	83	90	4,049	93	88	200	6.7	6	Lincolnshire
69	81	90	6,400	94	92	240	5.3	{7}	Norfolk
67	79	88	5,187	95	92	216	5.8	{8}	North Yorkshire
69	84	93	6,442	90	78	184	6.2	6	Northamptonshire
55	81	92	5,080	92	83	293	5.9	7	Northumberland
73	89	95	5,743	95	86	268	5.5	9	Nottinghamshire
81	88	94	6,795	93	77	254	4.9	{6}	Oxfordshire
58	74	86	5,731	95	93	226	6.6	{8}	Shropshire
64	80	89	6,770	94	77	199	6.0	8	Somerset
63	78	87	5,998	94	89	194	6.0	7	Staffordshire
74	81	88	6,030	92	87	233	5.6	8	Suffolk
80	86	92	5,623	92	79	203	6.1	5	Surrey
59	75	85	5,550	93	78	192	8.3	4	Warwickshire
78	85	92	5,986	93	89	254	4.7	{5}	West Sussex
65	80	90	6,149	93	79	191	7.0	4	Wiltshire
54	71	85	6,235	93	73	230	4.9	{5}	Worcestershire
66	81	90	5,656	**	**	228	5.6		TOTAL ENGLISH COUNTIES
65	80	89	5,770	**	**	232	5.9		TOTAL ENGLAND

Notes

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